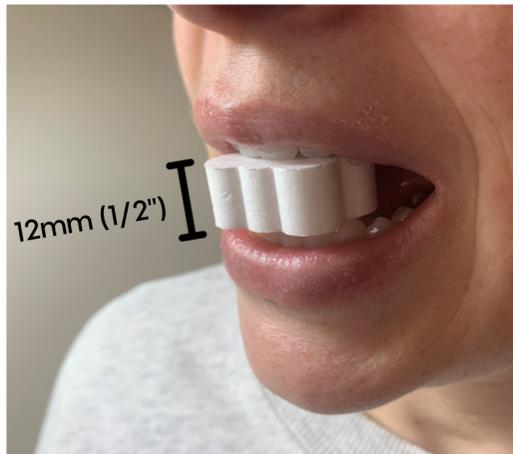


AUDIOLOGIST IMPRESSION GUIDE

Vancouver Custom Earplugs manufactures specially designed custom earplugs that are comfortable and effective for hearing protection and sleep. To get the best performance and comfort from your earplugs, it is essential that we get the highest quality impressions of your ears.

- 1** The impressions must be made of high-quality silicone impression material. Cotton or foam otoblocks are acceptable.
- 2** The impressions must be taken at least 2mm past the second bend of the ear canal and include the full helix, crus of the helix, tragus, and antitragus.
- 3** The impressions must be taken with the customer's mouth open about 12mm (1/2 inch).



IMPORTANT:

A 12mm (1/2 inch) bite block must be used during the impression process.

This stabilizes the jaw and is more comfortable for the customer. It also ensures that there is **no jaw movement while the material is curing.**

- Position the bite block flat in between the front teeth
- Do not bite down hard on bite block - just enough to hold it steady
- Keep jaw relaxed around the ears and hold jaw as naturally as possible
- Do not remove the bite block until the material is completely cured

IMPORTANT:

Before sending your impressions, please email 4 clear photos to: orders@vcep.ca
Use the example pictures below for reference. Do your best to copy the angles that you see. These specific angles help us assess whether your impressions meet our standards.

DO NOT mail your impressions until a VCEP team member replies and confirms they meet our standards. If they don't meet our standards, you'll need to redo them - meaning another trip to the audiologist and unnecessary delays.

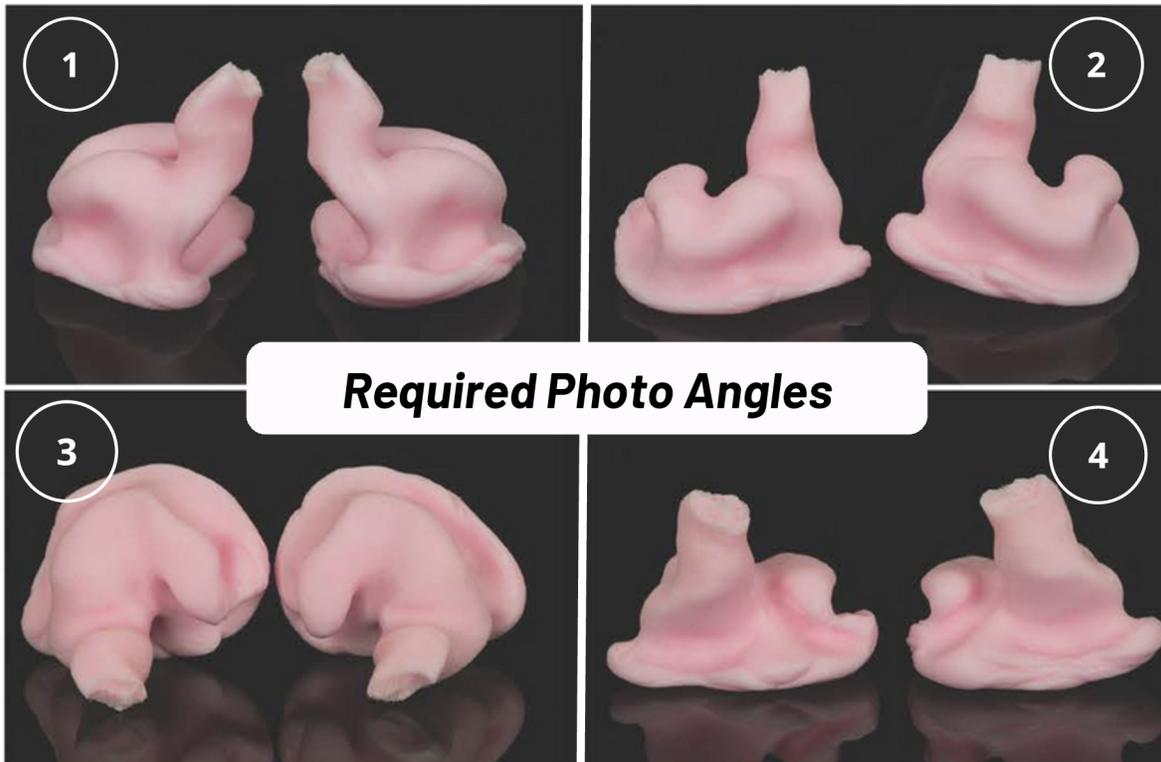
WHERE TO SEND YOUR EAR IMPRESSIONS

If you're in Canada, using Canada Post,
please ship to:

VANCOUVER CUSTOM EARPLUGS
PO BOX 13018
SURREY, BC V3X 0J8

If you're outside Canada or using a
courier (FedEx, UPS, etc.), ship to:

VANCOUVER CUSTOM EARPLUGS
202 - 15388 24 AVE
SURREY, BC V4A 2J2



GOOD QUALITY IMPRESSION



BAD QUALITY IMPRESSIONS



Not Deep Enough



Underfilled Canal



Underfilled
Canal, Concha,
and Helix



Underfilled Helix